



10 Year System Warranty

LATICRETE Europe S.r.l a socio unico

DS-230.10EU-0422

Globally Proven Construction Solutions

With a LATICRETE® System Warranty you can enjoy peace of mind with high-quality, world renowned LATICRETE products. When selecting the installation system for your project, consider the value and peace of mind that a LATICRETE warranty can bring.

APPLICATION	PRODUCTS
Levelling Compound	LEVEL MAXI LEVEL PLUS FIBER
Vapor Reduction	MOISTURE VAPOR BARRIER
Waterproofing/ Anti-Fracture	HYDRO BAN® 9235 WATERPROOFING MEMBRANE
Waterproofing Sheet Membrane	HYDRO BAN SHEET MEMBRANE
Specialty Waterproofing for Flashing & Penetrations	LATAPOXY® WATERPROOF FLASHING MORTAR
Sound Control/ Anti-Fracture	GenieMat® RST
Substrate Primer	PRIMER PLUS PRIMER SUPERIOR
Uncoupling	DECOUPLING MAT DECOUPLING MAT 2.0
Screeds & Thick Bed Method	2261 FLUID MAT
Slurry Bond Coat	254 PLATINUM
Adhesive	4237 LATEX ADDITIVE mixed with 211 POWDER 254 PLATINUM 345 SUPER FLEX 345 RAPID S LATAPOXY 300 ADHESIVE
Spot Bonding Adhesive	LATAPOXY 310 STONE ADHESIVE (Standard & Rapid Versions)
Grouting / Pointing	SPECTRALOCK® PRO PREMIUM GROUT (non-industrial applications) <i>United States Invention Patent No.: 6881768 (and other Patents)</i> SPECTRALOCK® PRO PREMIUM TRANSLUCENT GROUT PERMACOLOR® SELECT <i>United States Patent No.: 6,784,229 (and other Patents)</i> PERMACOLOR® SELECT FINE
Sealant	LATASIL™

LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE Europe S.r.l a socio unico ("LATICRETE Europe") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE Europe and industry standard guidelines.

LATICRETE Europe products are warranted to comply with the Construction Products Regulation (CPR) No. 305/2011 and the European Norms (EN) standards currently in force.

For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart). Please refer to individual product data sheets for specific guidelines.

Notwithstanding the previous paragraphs, exterior facades with ceramic tile, stone, adhered masonry veneer, or thin brick installed over substrates with steel or wood framing do not qualify for this limited warranty.

Notwithstanding the previous paragraphs, ceramic tile, stone or quarry/packing house tile installed in commercial and industrial kitchens do not qualify for this limited warranty.

Notwithstanding the previous paragraphs, ceramic tile, stone or quarry/packing house tile installed in pools or fountains do not qualify for this limited warranty—see Data Sheet 230.10P.EU for such applications.

DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective**. LATICRETE Europe will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE Europe will not pay more, calculated on a square-foot (square-meter) basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE Europe will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE Europe is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

**NOTE: Efflorescence is a normal condition of Portland cement mortars and is not a defective condition.

EXCLUSIONS

LATICRETE Europe is not responsible for defects and / or anomalies with the PRODUCTS that are not due to the quality of the PRODUCTS themselves but instead due to the improper use or installation of the products.

LATICRETE Europe is not responsible for workmanship not in accordance with the instructions of LATICRETE Europe and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE EUROPE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

NO ASSIGNMENT

This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE Europe in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE Europe, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:

LATICRETE Europe S.r.l. a socio unico
Via Paletti, snc, 41051
Castelnuovo Rangone MO, Italy
Attn.: Technical Service Department

TECHNICAL INFORMATION

Technical assistance and information are available by calling or emailing the LATICRETE Europe Technical Service team:

Telephone: +39 059 535540

Email: technicalservices@laticreteurope.com